

100 Series Product Scuff & Scratch Field Repair

Addressing Interior and Exterior Surfaces on Andersen 100 Series Products:

To remove blemishes from interior and exterior surfaces of Andersen 100 Series products, we recommend gently using a Mr. Clean® Magic Eraser in conjunction with one of the approved cleaners listed below at room temperature conditions. Other cleaners may contain abrasives that can scratch and/or chemicals that can damage the product, causing performance or aesthetic issues to the finish.

- Fantastic® All Purpose Cleaner
- Formula 409® All Purpose Cleaner
- Mr. Clean® All Purpose Cleaner
- Soft Scrub® Cleanser
- CRL® Silicone Remover and Surface Preparation – Part Number SR200
- Mild Soap and Water

For touch up, you may use the appropriate color of Andersen aerosol spray paint to lightly cover the affected area. *Please note:* we do not recommend using touch-up paint to fully cover or refinish the entire surface of the unit.

Andersen color matching touch up paint can be ordered off of IQ .

Frequently Asked Questions (FAQs)

Q. Are there any differences between cleaning the interior vs. the exterior of the unit?

A. If one of the approved cleaners are used, there should be no difference in cleaning interior or exterior surfaces.

Q. Are there any differences between removing scratches vs. white transfer marks?

A. Transfer marks are usually a surface condition whereas scratches are usually deeper into the PVC or acrylic finish. The cleaning process is the same for both.

Q. What are the approved chemicals for fixing/touch up of scratches and scuffs?

A: See approved cleaners listed above. It is important to remember that the above cleaners will remove light surface blemishes but will not remove deep scratches.

Q. Should I paint the unit in order to fix scratches?

A. You can use the Andersen aerosol touch up paints available on IQ to fix light scratches and scuffs on the Fibrex material surfaces. We do not recommend repainting the full surface of the unit.